

# Sprouts Play Barn Rules

## Admission

- You can arrive at any time during your timed session but the leaving time will not be altered for late arrivals.
- Order of entry for your timed session will be on a first come first serve basis, but everyone with tickets booked for that session will be guaranteed entry.
- There will be seating available inside and outside but please note pre booking a ticket does not guarantee a table, only entry to the play session. Table availability will depend on the number and size of the groups that book each day.
- Please ensure you have booked a pram ticket if you plan on bringing a pushchair/pram into the play barn on your visit. Pushchairs can be left in our covered outdoor stable for free or our car park is adjacent to the play area so they can also be left in cars. We have a small charge for pushchairs as we are required to restrict the number of these in the building due to our fire regulations and are keen to keep the inside of Sprouts clean and mud free too.
- As part of our commitment to safeguarding we do not allow any lone adults into Sprouts.
- All children are required to be supervised fully during their visit to Sprouts by a responsible adult over the age of 18 years. A minimum of 1 adult per 5 children entering Sprouts is required.
- If your whole booking are not going to be arriving at the same time please ensure all members of the group have a copy of the booking confirmation barcode.



- Individual members of groups will be permitted to leave and re-enter the play barn during your session as long as a valid receipt is shown upon exit/re-entry and a responsible adult remains with the children inside. Entire groups are unable to leave and re-enter at a later time due to our capacity management.

## Clothing

- Socks must be worn by everyone using the play frame at all times. Shoes and bare feet are not permitted.
- We recommend children wear clothing which covers their legs and arms fully when using the play equipment to avoid friction burns that can result from active play!
- To prevent injury to yourself or others please empty pockets of any sharp objects before using the play equipment.
- Glasses, sunglasses and any fragile objects should be removed before entering the play equipment, we cannot be held responsible if they break whilst playing. £1 coin operated lockers are available to store valuables whilst you are busy playing!

## Play Equipment

- We have an area exclusively for children under 5 years of age, please ensure older children do not play in this area for the safety of the little ones.



- When using the slides, we would advise that customers put their arms across their chest or on their lap to reduce contact with the slide surface. Do not go down the slide with children on your lap or holding hands. Please refrain from running and climbing up any of the slides.

## Food & Drink

- Please do not take any food, drinks, sweets or chewing gum onto the play equipment.
- Rose Cottage Cafe serves a wide selection of snacks, breakfast, and lunch options, as well as delicious homemade cakes and hot drinks during each play session. Please note we do not allow any food, including birthday cakes, to be brought into Sprouts Playbarn. *Please contact our team in advance if you would like further information on pre-ordering a birthday cake to enjoy during your visit.*
- Whilst we can cater for most food allergies, there are always some exceptions. Please make us aware **prior to your visit** if a member of your group suffers from multiple food allergies via email on [sproutsplaybarn@milletfarmcentre.com](mailto:sproutsplaybarn@milletfarmcentre.com) with your booking reference. We can then explore the best options for each individual.

## General Behaviour

- Please report any injury to a member of Sprouts staff immediately.
- Sprouts strives to encourage the growth and development of children and foul language, aggressive or rude behaviour have no place in our play barn.



- The Sprouts team reserve the right to refuse entry or ask visitors to leave the Play Barn at any time if they feel our nurturing environment is being compromised.
- Adult visitors are responsible for the well being, supervision and behaviour of the children they enter with at all times. To avoid damage/loss please do not take children's personal toys and games onto the play equipment.
- Sprouts is a happy place and we request toy guns or weapons are left at home.
- Please only take photo's/recordings of your own children.

## No Smoking Site

- Sprouts is proud to be a smoke & vapour free venue for the safety of the growing lungs playing in our Play Barn. Therefore smoking and vaping will not be permitted within Sprouts Play Barn or its surrounding areas.

## Safe Sprout COVID Measures:

- A face covering is now optional but preferred here at Sprouts. We politely request customers continue to wear face coverings at all times whilst inside the play barn unless seated at a table.
- Hand sanitiser will be available at various positions within the play barn.
- We continue to have enhanced cleaning routines between sessions. Please ensure that when your session ends you leave as promptly as possible to allow our team to clean effectively.



- Toilets will close 5 minutes before the session ends to ensure they are thoroughly cleaned ready for the next session.
- The gift shop will close between sessions to ensure the whole team can clean the entire of the play barn ready for the next session.
- All doors in our main seating area will remain open slightly to ensure there is plenty of natural air flow.

We will continue to work hard to ensure that we always operate in the safest way possible and appreciate your patience and support with this.

