

Milletts Farm Restaurant Ltd

Terms and Conditions for Wakes

PAYMENT TERMS

- Bookings are provisional until payment has been received.
- Debit cards can be accepted securely over the phone. Cheques should be made payable to Milletts Farm Restaurant Ltd.
- Full payment must be received prior to the event and no later than the date of the event.
- Should payment not have been received on the date of the event Milletts Farm Restaurant Ltd reserve the right to cancel the event and the cancellation policy below will apply.

CANCELLATION POLICY

If the event is to be cancelled by the client we would require written notification and the following time scales will apply:

- Less than 7 days before the confirmed date of the event we reserve the right to retain 100% of the full payment. Should the final balance payment not have been made at this point the full amount will still be due.
- If the event is to be postponed due to exceptional circumstances, such as adverse weather conditions, pandemic related restrictions, we would require notice no later than the day before the event. An alternative date would then be offered subject to availability. If no alternative date can be arranged no refund will be due.

If the event is to be cancelled by Milletts Farm Restaurant Ltd written notification would be given and all payment received would be refunded.

NUMBERS

- Final number of guests must be confirmed no later than 7 days before the confirmed date of the function. The confirmed number of guests becomes the guaranteed minimum number charged for. Should numbers increase we will charge the extra accordingly.

FUNCTION

- We reserve the right to vary the menu and services if necessary due to circumstances beyond our control. Notice shall be given whenever possible of such alterations and the food and services supplied shall be of equal value and, as much as is reasonable and practical, substantially similar.

EQUIPMENT

- Any equipment lost or damaged by clients, guests of clients or damaged facilities by clients or guests of clients will be charged to the client at current replacement or repair costs.

NOTICE

Milletts Farm Restaurant Ltd does not accept any liability and shall not be liable for non-completion of the event or any delays that may arise from:

- Exceptionally adverse weather conditions.
- Loss or damage by fire, theft, floods or any other cause beyond reasonable control.

CONDUCT

Clients will be responsible for the good behaviour of their guests and any guest behaving inappropriately towards staff, equipment or facilities will be asked to leave the site.

FOOD

Milletts Farm Restaurant Ltd cease to be responsible for any food removed from the function suite.

Email: restaurantenquiries@millettsfarmcentre.com

Tel: 01865 391169